

Birch Communications of the Southeast
Checksheet

Kentucky P.S.C. No. 1
Local Exchange Tariff

23rd Revised Check Sheet No. 1
Cancels 22nd Revised Check Sheet No. 1

Sheet No.	Issue		Sheet No.	Issue	Sheet No.	Issue	
Check Sheet 1	23rd	*	35	4th	70.1	5th	
Check Sheet 1.1	5th	*	36	2nd	71	8th	
1	2nd		37	6th	71.1	4th	
2	3rd		38	5th	72	5 th	*
3	5th		39	8th	73	8th	
4	3rd		40	4th	74	8th	
5	4th		41	4th	74.1	4th	
6	3rd		42	4th	74.2	2nd	
7	4th		43	4th	74.3	3rd	
8	3rd		44	4th	75	4th	
9	2nd		45	4th	75.1	6th	
10	4th		46	4th	76	6th	
11	4th		47	4th	76.1	2nd	
11.1	2nd		48	4th	76.2	3rd	
12	2nd		49	4th	77	5th	*
12.1	1st		50	4th	77.0.1	Original	
13	2nd		51	4th	77.0.2	1st	*
14	5th	*	52	4th	77.0.3	1st	*
15	2nd		53	3rd	77.0.4	2nd	*
16	2nd		54	3rd	77.0.5	1st	*
17	2nd		55	5th	77.1	3rd	*
18	2nd		56		77.2	2nd	
19	2nd		57		77.3	2nd	
20	2nd		58		77.4	4th	*
21	3rd		59		77.5	3rd	*
22	2nd		60		77.6	3rd	*
23	2nd		61		77.7	2nd	*
24	3rd		62		77.7.0	Original	*
25	2nd		63		77.7.1	Original	*
26	2nd		64		77.7.2	Original	*
27	2nd		65		77.7.3	Original	*
28	2nd		66		77.7.4	Original	*
29	3rd		67	10th	77.7.5	Original	*
30	4th		68	3rd	77.8	3 rd	*
31	2nd		69	3rd	77.9	2nd	
32	3rd		70	10th			
33	2nd		70.00.01	2nd			
34	2nd		70.00.02	3rd			

* - indicates those pages included with this filing

Effective: August 10, 2010

**Birch Communications
Checksheet**

Kentucky P.S.C. No. 1
Local Exchange Tariff
5th Revised Sheet No. 1.1
Cancels 4th Revised Check Sheet No. 1.1

Sheet No.	Issue		Sheet No.	Issue		Sheet No.	Issue
77.10	2nd		78	6th			
77.11	2nd		78.1	Original			
77.12	1st		78.2	Original			
77.13	2nd		79	8th			
77.14	2nd		80	5th			
77.15	1st		80.1	3rd			
77.16	3rd		80.2	6th			
77.17	3rd		81	8th	*		
77.18	1st		82	6th			
77.19	1st		83	6th			
77.20	3rd	*	84	3rd			
77.21	1st		85	6th			
77.22	1st		86	3rd			
77.23	2nd		87	4th			
77.24	1st		88	5th			
77.25	3rd		89	5th			
77.27	Original		89.1	3rd			
77.28	Original		90	2nd			
77.29	Original						
77.30	Original						
77.31	Original						
77.32	Original						
77.33	Original						
77.34	Original						
77.35	Original						
77.36	Original						
77.37	Original						
77.38	Original						
77.39	Original						
77.40	Original						
77.41	Original						
77.42	Original						
77.43	Original						
77.44	Original						
77.45	2 nd	*					

* - indicates those pages included with this filing

1. DEFINITIONS AND ABBREVIATIONS (continued)

Operator Services

Non-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call.

Semi-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), (or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call.

Fully Automated – Fully automated service is where the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator.

Person – An individual, corporation, limited liability company, partnership, or any other entity.

Preferred Call Forwarding - Allows the customer to transfer up to 6 telephone numbers on a screening list to another number.

Preferred Customer Discount (PCD) – A discount added to the monthly invoice and deducted from the rack rate for grandfathered products and term contract discounts.

(N)
(N)

Priority Call – Provides the customer with a distinctive ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.

Remote Call Forwarding – A service whereby calls placed to a telephone number are automatically forwarded by central office equipment to another number designated by the end user. The Remote Call Forwarding number may be either a different exchange (remote) or another central office area within the same exchange (local). Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end. Any toll portions of calls are billed to the Customer.

Repeat Dialing – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.2 Birch Basic Business Line (continued) (1)

C.

(D)

(1) Effective August 25, 2008, this product will no longer be offered.

4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.7 BirchNet Value Line:

A. BirchNet Value Line is equipped with:

Basic Line (1) (2)

(D)

B. Business - Rates and Charges

1. Monthly Recurring Charges – AT&T CLLI's (8)

CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month	CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month
ALLNKYMA	\$64.95	\$63.95	CYDNKYMA	\$64.95	\$63.95
AURRKYMA	\$64.95	\$63.95	CYNTKYMA	\$64.95	\$63.95
BDFRKYMA	\$64.95	\$63.95	DAVLKYMA	\$42.95	\$38.95
BGDDKYMA	\$64.95	\$63.95	DIXNKYMA	\$64.95	\$63.95
BLFDKYMA	\$64.95	\$63.95	DRBOKYES	\$64.95	\$63.95
BLSPKYMA	\$64.95	\$63.95	DWSPKYES	\$64.95	\$63.95
BNLYKYMA	\$64.95	\$63.95	EDVLKYMA	\$64.95	\$63.95
BNTNKYMA	\$64.95	\$63.95	EKTNKYMA	\$64.95	\$63.95
BRGNKYMA	\$64.95	\$63.95	ELCYKYES	\$64.95	\$63.95
BRMNKYMA	\$64.95	\$63.95	EMNNKYES	\$64.95	\$63.95
BRTWKYES	\$42.95	\$38.95	EMNNKYPL	\$64.95	\$63.95
BVDMKYMA	\$64.95	\$63.95	ENSRKYMA	\$64.95	\$63.95
BWLGKYMA	\$42.95	\$38.95	ERTNKYMA	\$42.95	\$38.95
BWLGKYRV	\$64.95	\$63.95	FDCKKYES	\$64.95	\$63.95
BYVLKYMA	\$64.95	\$63.95	FDVLKYMA	\$64.95	\$63.95
CADZKYMA	\$64.95	\$63.95	FEBRKYMA	\$64.95	\$63.95
CHPLKYMA	\$64.95	\$63.95	FKLNKYMA	\$64.95	\$63.95
CLAYKYMA	\$64.95	\$63.95	FLT NKYMA	\$64.95	\$63.95
CLHNKYMA	\$64.95	\$63.95	FNVLKYMA	\$64.95	\$63.95
CLPTKYMA	\$64.95	\$63.95	FORDKYMA	\$64.95	\$63.95
CLTNKYES	\$64.95	\$63.95	FRDNKYMA	\$64.95	\$63.95
CMBGKYMA	\$64.95	\$63.95	FRFTKYES	\$42.95	\$38.95
CNCYKYMA	\$42.95	\$38.95	FRFTKYMA	\$42.95	\$38.95
CNTNKYMA	\$64.95	\$63.95	GBVLKYMA	\$64.95	\$63.95
CNTWKYMA	\$64.95	\$63.95	GHNTKYMA	\$64.95	\$63.95
COTNKYMA	\$64.95	\$63.95	GNVLKYMA	\$64.95	\$63.95
CRBNKYMA	\$42.95	\$38.95	GRACKYMA	\$64.95	\$63.95
CRBOKYMA	\$64.95	\$63.95	GRTWKYMA	\$42.95	\$38.95
CRLSKYMA	\$64.95	\$63.95	GTHRKYMA	\$64.95	\$63.95
CRTNKYMA	\$64.95	\$63.95	HABTKYMA	\$64.95	\$63.95

Issue Date: August 9, 2010

Effective: August 10, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
 Birch Communications of the Southeast
 2300 Main St. Suite 600
 Kansas City, MO 64108

4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.7 BirchNet Value Line: (continued)

B. Rates and Charges (continued)

1. Business-Monthly Recurring Charges – AT&T CLLI's (continued)*

(C)

CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month	CLLI	BirchNet Value Line 12 Month	BirchNet Value Line 24/36 Month
PNTHKYMA	\$64.95	\$63.95	STGRKYMA	\$64.95	\$63.95
PNVLKYMA	\$42.95	\$38.95	STNLKYMA	\$64.95	\$63.95
PRBGKYMA	\$64.95	\$63.95	STONKYMA	\$64.95	\$63.95
PRTNKYES	\$64.95	\$63.95	STRGKYMA	\$64.95	\$63.95
PRVDKYMA	\$64.95	\$63.95	SWSNKYMA	\$64.95	\$63.95
PRVLKYMA	\$64.95	\$63.95	SYMSKYMA	\$42.95	\$38.95
PTRYKYMA	\$64.95	\$63.95	TRENNKYMA	\$64.95	\$63.95
RBRDKYMA	\$64.95	\$63.95	TYVLKYMA	\$64.95	\$63.95
RCMDKYMA	\$42.95	\$38.95	UTICKYMA	\$64.95	\$63.95
RLVLKYMA	\$64.95	\$63.95	VIRGKYMA	\$64.95	\$63.95
RSTRKYES	\$42.95	\$38.95	WACOKYMA	\$64.95	\$63.95
SCRMKYMA	\$64.95	\$63.95	WDBNKYMA	\$42.95	\$38.95
SDVLKYMA	\$64.95	\$63.95	WDDYKYMA	\$64.95	\$63.95
SEBRKYMA	\$64.95	\$63.95	WHBGKYMA	\$64.95	\$63.95
SHGVKYMA	\$64.95	\$63.95	WHVLKYMA	\$64.95	\$63.95
SHVLKYMA	\$42.95	\$38.95	WLBGKYMA	\$64.95	\$63.95
SLGHKYMA	\$64.95	\$63.95	WLCKKYES	\$64.95	\$63.95
SLPHKYMA	\$64.95	\$63.95	WLVLKYMA	\$64.95	\$63.95
SLVSKYMA	\$64.95	\$63.95	WNCHKYMA	\$42.95	\$38.95
SNTNKYMA	\$64.95	\$63.95	WNCHKYPV	\$64.95	\$63.95
SPFDKYMA	\$64.95	\$63.95	WRFDKYMA	\$64.95	\$63.95
SRGHKYMA	\$64.95	\$63.95	WSBGKYMA	\$64.95	\$63.95
SSVLKYMA	\$64.95	\$63.95	WSPNKYMA	\$64.95	\$63.95
STCHKYMA	\$64.95	\$63.95	WTVYKYMA	\$42.95	\$38.95
STFRKYMA	\$64.95	\$63.95	WYLDKYES	\$64.95	\$63.95

2. Business Monthly Recurring Charges – Windstream Kentucky East CLLI's**

(C)

CLLI	RATES		
	12-Month	24-Month	36-Month
UNTWKYXA	\$42.95	\$39.95	\$39.95
All other CLLI's	\$69.95	\$66.95	\$66.95

*See Section 3.4 on 4th Revised Sheet No. 53 for list of CLLI's and Rate Groups.**See Section 3.5 on 6th Revised Sheet No. 55 for the list of CLLI's and Calling Exchanges.

Issue Date: August 9, 2010

Effective: August 10, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
 Birch Communications of the Southeast
 2300 Main St. Suite 600
 Kansas City, MO 64108

4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.7 BirchNet Value Line: (continued)

B. Rates and Charges (continued)

3. Non- Recurring Charges are located in Section 4.2.10.
4. Birch Long Distance Rates for BirchNet Value Line:

<u>Rate Per Minute</u>	<u>Business</u>	<u>Residential</u>	(N)
In Contract Minutes	\$.069	\$.069	(C)
No Contract Minutes	\$.075	\$.075	(N)

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

C. Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

(M) Rates Moved to Section 4.2.17

(M)
(D)

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.7 BirchNet Value Line: (continued)

D. BirchNet Value Line - Feature List (4) (5)

Any of the following calling features may be added to the BirchNet Value Line.
The following rates apply only when these calling features are added to the BirchNet Value Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

E. Footnotes for BirchNet Value Line:

- (1) BirchNet Value Line is available to business and residential customers. (C)

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

Effective upon expiration of the initial or any subsequent term, the contract discount will expire. (N)

All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service. (N)

(M) Content moved to Section 4.2.16 of this tariff.

4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.7 BirchNet Value Line: (continued)

E. Footnotes for BirchNet Value Line: (continued)

- (2) Product may not be available in all CLLIs. The availability of certain features depends on ILEC feature availability. (C)
- (3) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.
- (4) Residential pricing is equal to Birch home Connections and effective August 10, 2010 this product is no longer available for new sales. (N)
- (5) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Value Line. There is a maximum of 20 extensions per voicemail box.
- (6) Call Forwarding –Busy Line and Call Forwarding–Don’t answer will be provided for customers who add a voicemail service to their BirchNet Value Line.
- (7) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.
- Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party’s name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.
- (8) The following products of Birch Communications of the Southeast. and Birch Communications, Inc. have changed their name to BirchNet Value Line. The services and rates for each product have previously been grandfathered. (N)

Residential Line	Basic Line
Flat Rate Business Line	Basic Access Line
Residence Line	BirchNet Value Line

Issue Date: August 9, 2010

Effective: August 10, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
Birch Communications of the Southeast
2300 Main St. Suite 600
Kansas City, MO 64108

4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.8 BirchNet Basic Line:

A. BirchNet Basic Line is equipped with:

Basic Line (1)
 Unlimited Local, Intra-LATA Long Distance
 Caller ID – Name and Number (9)
 Call Waiting
 Hunting (business only)

(D)

B. Rates and Charges

(T)

1. Business Monthly Recurring Charges – AT&T CLLI's

(C)

CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month	CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month
ALLNKYMA	\$69.95	\$68.95	CYDNKYMA	\$69.95	\$68.95
AURRKYMA	\$69.95	\$68.95	CYNTKYMA	\$69.95	\$68.95
BDFRKYMA	\$69.95	\$68.95	DAVLKYMA	\$46.95	\$43.95
BGDDKYMA	\$69.95	\$68.95	DIXNKYMA	\$69.95	\$68.95
BLFDKYMA	\$69.95	\$68.95	DRBOKYES	\$69.95	\$68.95
BLSPKYMA	\$69.95	\$68.95	DWSPKYES	\$69.95	\$68.95
BNLYKYMA	\$69.95	\$68.95	EDVLKYMA	\$69.95	\$68.95
BNTNKYMA	\$69.95	\$68.95	EKTNKYMA	\$69.95	\$68.95
BRGNKYMA	\$69.95	\$68.95	ELCYKYES	\$69.95	\$68.95
BRMNKYMA	\$69.95	\$68.95	EMNNKYES	\$69.95	\$68.95
BRTWKYES	\$46.95	\$43.95	EMNNKYPL	\$69.95	\$68.95
BVDMKYMA	\$69.95	\$68.95	ENSRKYMA	\$69.95	\$68.95
BWLGKYMA	\$46.95	\$43.95	ERTNKYMA	\$46.95	\$43.95
BWLGKRV	\$69.95	\$68.95	FDCKKYES	\$69.95	\$68.95
BYVLKYMA	\$69.95	\$68.95	FDVLKYMA	\$69.95	\$68.95
CADZKYMA	\$69.95	\$68.95	FEBRKYMA	\$69.95	\$68.95
CHPLKYMA	\$69.95	\$68.95	FKLNKYMA	\$69.95	\$68.95
CLAYKYMA	\$69.95	\$68.95	FLTNKYMA	\$69.95	\$68.95
CLH NKYMA	\$69.95	\$68.95	FNV LKYMA	\$69.95	\$68.95
CLPTKYMA	\$69.95	\$68.95	FORDKYMA	\$69.95	\$68.95
CLTNKYES	\$69.95	\$68.95	FRDNKYMA	\$69.95	\$68.95
CMBGKYMA	\$69.95	\$68.95	FRFTKYES	\$46.95	\$43.95
CNCYKYMA	\$46.95	\$43.95	FRFTKYMA	\$46.95	\$43.95
CNTNKYMA	\$69.95	\$68.95	GBVLKYMA	\$69.95	\$68.95
CNTWKYMA	\$69.95	\$68.95	GHNTKYMA	\$69.95	\$68.95
COTNKYMA	\$69.95	\$68.95	GNVLKYMA	\$69.95	\$68.95
CRBNKYMA	\$46.95	\$43.95	GRACKYMA	\$69.95	\$68.95
CRBOKYMA	\$69.95	\$68.95	GRTWKYMA	\$46.95	\$43.95
CRLSKYMA	\$69.95	\$68.95	GTHRKYMA	\$69.95	\$68.95
CRTNKYMA	\$69.95	\$68.95	HABTKYMA	\$69.95	\$68.95

Issue Date: August 9, 2010

Effective: August 10, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
 Birch Communications of the Southeast
 2300 Main St. Suite 600
 Kansas City, MO 64108

4. SERVICES (continued)4.2 General Exchange Services (continued)4.2.8 BirchNet Basic Line (continued)

B. Rates and Charges (continued)

4. Birch Long Distance Rates for BirchNet Basic Line:

<u>Rate per Minute</u>	<u>Business</u>	<u>Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

- a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- b. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

4. Other charges located in Miscellaneous Charges

C. BirchNet Basic Line - Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line. To add calling features to any other service, please refer to that Section for applicable rates.

(M) Content moved to Section 4.2.16 of this tariff.

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.8 BirchNet Basic Line (continued)

D. Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

(M) Rates Moved to Section 4.2.17

(M)
(D)

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.8 BirchNet Basic Line (continued)

E. Footnotes for BirchNet Basic Line:

- (1) BirchNet Basic Line is available to business and residential customers. (T)

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:

$\$100 \times \text{Months Remaining}$

The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service. (N)

Effective upon expiration of the initial or any subsequent term, the contract discount will expire. (N)

This rate is inclusive of the Cancel Call Waiting option where available.

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Line bundle, standard rates will apply.

- (3) The availability of certain features is dependent on ILEC feature availability.

- (4) Some features are only available to residential customers.

- (5) Some features are only available to business customers.

- (6) Product may not be available in all CLLIs.

- (7) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. (D)

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- (8) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic. There is a maximum of 3 extensions per voicemail box. Call Forwarding – Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Line. (C)

4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.8 BirchNet Basic Line (continued)

E. Footnotes for BirchNet Basic Line (continued)

- (9) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (10) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Line.

- (11) Residential pricing is the same as Home Connection.

(N)

- (12) The following products of Birch Communications of the Southeast and Birch Communications Inc. have changed their name to BirchNet Basic Line. The services and rates for each product have previously been grandfathered.

(N)

Home Connection
Business Plus Service
BirchNet Basic Line
Basic Connections
Access Complete Local
Access Spectrum Plus Service
Basic Line
Business Line

(N)

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.8.1 BirchNet Basic Plus

BirchNet Basic Plus is equipped with:

Dialtone Line (1)
Unlimited Local, Intra-LATA Long Distance
Anonymous Call Rejection, per line
Call Block (Business Only)
Call Forwarding (Business Lines Only)
Call Forwarding Busy Line
Call Forwarding Don't Answer
Call Return
Call Return Blocking (Residential Lines Only)
Call Selector
Call Tracing
Call Waiting
Caller ID (Business Lines Only)
Caller ID Blocking (Residential Lines Only)
Caller ID Deluxe
Calling number delivery blocking, per line (Business Lines Only)
Collect Call Blocking (Residential Lines Only)
Distinctive Ringing Service
Enhanced Caller ID (Business Only) / Call Waiting Deluxe (Residential Only)
International Blocking (Residential Lines Only)
Hunting (Business Lines Only)
Preferred Call Forwarding (Business Lines Only)
Remote Access – Call Forwarding Variable
Repeat Dialing
Repeat Dialing Blocking (Residential Lines Only)
Selective Class of Call Screening (Business Lines Only)
Speed Calling
Third Party Blocking (Residential Lines Only)
Three-Way Calling
900/976 Blocking (Residential Lines Only)

(N)

4. SERVICES (continued)

(N)

4.2 General Exchange Services (continued)

4.2.8.1 BirchNet Basic Plus (continued)

B. Rates and Charges

1. Business Monthly Recurring Charges – AT&T CLLI's

CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month	CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month
ALLNKYMA	\$69.95	\$68.95	EMNNKYES	\$69.95	\$68.95
AURRKYMA	\$69.95	\$68.95	EMNNKYPL	\$69.95	\$68.95
BDFRKYMA	\$69.95	\$68.95	ENSRKYMA	\$69.95	\$68.95
BGDDKYMA	\$69.95	\$68.95	ERTNKYMA	\$46.95	\$43.95
BLFDKYMA	\$69.95	\$68.95	FDCKKYES	\$69.95	\$68.95
BLSPKYMA	\$69.95	\$68.95	FDVLKYMA	\$69.95	\$68.95
BNLYKYMA	\$69.95	\$68.95	FEBRKYMA	\$69.95	\$68.95
BNTNKYMA	\$69.95	\$68.95	FKLNKYMA	\$69.95	\$68.95
BRGNKYMA	\$69.95	\$68.95	FLT NKYMA	\$69.95	\$68.95
BRMNKYMA	\$69.95	\$68.95	FNV LKYMA	\$69.95	\$68.95
BRTWKYES	\$46.95	\$43.95	FORDKYMA	\$69.95	\$68.95
BVDMKYMA	\$69.95	\$68.95	FRDNKYMA	\$69.95	\$68.95
BWL GKYMA	\$46.95	\$43.95	FRFTKYES	\$46.95	\$43.95
BWL GKYRV	\$69.95	\$68.95	FRFTKYMA	\$46.95	\$43.95
BYVLKYMA	\$69.95	\$68.95	GBVLKYMA	\$69.95	\$68.95
CADZKYMA	\$69.95	\$68.95	GHNTKYMA	\$69.95	\$68.95
CHPLKYMA	\$69.95	\$68.95	GNVLKYMA	\$69.95	\$68.95
CLAYKYMA	\$69.95	\$68.95	GRACKYMA	\$69.95	\$68.95
CLHNKYMA	\$69.95	\$68.95	GRTWKYMA	\$46.95	\$43.95
CLPTKYMA	\$69.95	\$68.95	GTHRKYMA	\$69.95	\$68.95
CLTNKYES	\$69.95	\$68.95	HABTKYMA	\$69.95	\$68.95
CMBGKYMA	\$69.95	\$68.95	HANSKYMA	\$69.95	\$68.95
CNCYKYMA	\$46.95	\$43.95	HBVLKYMA	\$69.95	\$68.95
CNTNKYMA	\$69.95	\$68.95	HCMNKYMA	\$69.95	\$68.95
CNTWKYMA	\$69.95	\$68.95	HDBGKYMA	\$69.95	\$68.95
COTNKYMA	\$69.95	\$68.95	HNSNKYMA	\$46.95	\$43.95
CRBNKYMA	\$46.95	\$43.95	HPVLKYMA	\$46.95	\$43.95
CRBOKYMA	\$69.95	\$68.95	HRBGKYES	\$69.95	\$68.95
CRLSKYMA	\$69.95	\$68.95	HRFRKYMA	\$69.95	\$68.95
CRTNKYMA	\$69.95	\$68.95	HRLNKYMA	\$69.95	\$68.95
CYDNKYMA	\$69.95	\$68.95	HWVLKYMA	\$69.95	\$68.95
CYNTKYMA	\$69.95	\$68.95	INEZKYMA	\$69.95	\$68.95
DAVLKYMA	\$46.95	\$43.95	ISLDKYMA	\$69.95	\$68.95
DIXNKYMA	\$69.95	\$68.95	JCSNKYMA	\$69.95	\$68.95
DRBOKYES	\$69.95	\$68.95	JNCYKYMA	\$69.95	\$68.95
DWSPKYES	\$69.95	\$68.95	KKVLKYMA	\$69.95	\$68.95
EDVLKYMA	\$69.95	\$68.95	LBJTKYMA	\$69.95	\$68.95
EKTNKYMA	\$69.95	\$68.95	LFYTKYMA	\$69.95	\$68.95
ELCYKYES	\$69.95	\$68.95	LGRNKYES	\$69.95	\$68.95

(N)

Issue Date: August 9, 2010

Effective: August 10, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
 Birch Communications of the Southeast
 2300 Main St. Suite 600
 Kansas City, MO 64108

4. SERVICES (continued)

(N)

4.2 General Exchange Services (continued)

4.2.8.1 BirchNet Basic Plus (continued)

B. Rates and Charges

1. Business Monthly Recurring Charges – AT&T CLLI's(continued)

CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month	CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month
LOUSKYES	\$46.95	\$43.95	NRVLKYMA	\$69.95	\$68.95
LRBGKYMA	\$69.95	\$68.95	NWHNKYMA	\$69.95	\$68.95
LSVLKY26	\$46.95	\$43.95	OKGVKYES	\$46.95	\$43.95
LSVLKYAN	\$46.95	\$43.95	OWBOKYMA	\$46.95	\$43.95
LSVLKYAP	\$46.95	\$43.95	OWTNKYMA	\$69.95	\$68.95
LSVLKYBE	\$46.95	\$43.95	PARSKYMA	\$69.95	\$68.95
LSVLKYBR	\$46.95	\$43.95	PDCHKYIP	\$46.95	\$43.95
LSVLKYCW	\$46.95	\$43.95	PDCHKYLO	\$46.95	\$43.95
LSVLKYFC	\$46.95	\$43.95	PDCHKYMA	\$46.95	\$43.95
LSVLKYHA	\$46.95	\$43.95	PDCHKYRL	\$46.95	\$43.95
LSVLKYJT	\$46.95	\$43.95	PIVLKYMA	\$69.95	\$68.95
LSVLKYO	\$46.95	\$43.95	PKVLKYGV	\$46.95	\$43.95
LSVLKYSH	\$46.95	\$43.95	PKVLKYMA	\$46.95	\$43.95
LSVLKYSL	\$46.95	\$43.95	PKVLKYMT	\$69.95	\$68.95
LSVLKYSM	\$46.95	\$43.95	PLRGKYMA	\$69.95	\$68.95
LSVLKYTS	\$46.95	\$43.95	PMBRKYMA	\$69.95	\$68.95
LSVLKYVS	\$46.95	\$43.95	PNTHKYMA	\$69.95	\$68.95
LSVLKYWE	\$46.95	\$43.95	PNVLYKYMA	\$46.95	\$43.95
LSVMKYCY	\$46.95	\$43.95	PRBGKYES	\$69.95	\$68.95
LVMRKYMA	\$69.95	\$68.95	PRTNKYES	\$69.95	\$68.95
MACEKYMA	\$69.95	\$68.95	PRVDKYMA	\$69.95	\$68.95
MARNKYMA	\$69.95	\$68.95	PRVLKYMA	\$69.95	\$68.95
MARTKYMA	\$69.95	\$68.95	PTRYKYMA	\$69.95	\$68.95
MCCRKYMA	\$46.95	\$43.95	RBRDKYMA	\$69.95	\$68.95
MCDNKYMA	\$69.95	\$68.95	RCMDKYMA	\$46.95	\$43.95
MCWLKYMA	\$69.95	\$68.95	RLVLKYMA	\$69.95	\$68.95
MDBOKYMA	\$46.95	\$43.95	RSTRKYES	\$46.95	\$43.95
MDVIKYMA	\$46.95	\$43.95	SCRMKYMA	\$69.95	\$68.95
MGFDKYMA	\$69.95	\$68.95	SDVLKYMA	\$69.95	\$68.95
MGTWKYMA	\$69.95	\$68.95	SEBRKYMA	\$69.95	\$68.95
MLBGKYMA	\$69.95	\$68.95	SHGVKYMA	\$69.95	\$68.95
MLTNKYMA	\$69.95	\$68.95	SHVLKYMA	\$46.95	\$43.95
MRGPKYMA	\$69.95	\$68.95	SLGHKYMA	\$69.95	\$68.95
MRRYKYMA	\$46.95	\$43.95	SLPHKYMA	\$69.95	\$68.95
MTEDKYMA	\$69.95	\$68.95	SLVSKYMA	\$69.95	\$68.95
MTSTKYMA	\$69.95	\$68.95	SNTNKYMA	\$69.95	\$68.95
MYFDKYMA	\$46.95	\$43.95	SPFDKYMA	\$69.95	\$68.95
MYVLKYMA	\$46.95	\$43.95	SRGHKYMA	\$69.95	\$68.95
NEBOKYMA	\$69.95	\$68.95	SSVLKYMA	\$69.95	\$68.95
NEONKYES	\$69.95	\$68.95	STCHKYMA	\$69.95	\$68.95

(N)

Issue Date: August 9, 2010

Effective: August 10, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
 Birch Communications of the Southeast
 2300 Main St. Suite 600
 Kansas City, MO 64108

4. SERVICES (continued)

(N)

4.2 General Exchange Services (continued)

4.2.8.1 BirchNet Basic Plus (continued)

B. Rates and Charges

1. Business Monthly Recurring Charges – AT&T CLLI's(continued)

CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month	CLLI	BirchNet Basic Line 12 Month	BirchNet Basic Line 24/36 Month
STFRKYMA	\$69.95	\$68.95	WHBGKYMA	\$69.95	\$68.95
STGRKYMA	\$69.95	\$68.95	WHVLKYMA	\$69.95	\$68.95
STNLKYMA	\$69.95	\$68.95	WLBGKYMA	\$69.95	\$68.95
STONKYMA	\$69.95	\$68.95	WLCKKYES	\$69.95	\$68.95
STRGKYMA	\$69.95	\$68.95	WLVLKYMA	\$69.95	\$68.95
SWSNKYMA	\$69.95	\$68.95	WNCHKYMA	\$46.95	\$43.95
SYMSKYMA	\$46.95	\$43.95	WNCHKYPV	\$69.95	\$68.95
TRE NKYMA	\$69.95	\$68.95	WRFDKYMA	\$69.95	\$68.95
TYVLKYMA	\$69.95	\$68.95	WSBGKYMA	\$69.95	\$68.95
UTICKYMA	\$69.95	\$68.95	WSPNKYMA	\$69.95	\$68.95
VIRGKYMA	\$69.95	\$68.95	WTVYKYMA	\$46.95	\$43.95
WACOKYMA	\$69.95	\$68.95			
WDDYKYMA	\$69.95	\$68.95			

2. Business - Monthly Recurring Charges – Windstream Kentucky East CLLI's**

CLLI	RATES		
	12-Month	24-Month	36-Month
UNTWKYXA	\$51.95	\$48.95	\$48.95
All other CLLI's	\$84.95	\$81.95	\$81.95

*See Section 3.4 on 4th Revised Sheet No. 53 for list of CLLI's and Rate Groups.**See Section 3.5 on 6th Revised Sheet No. 55 for the list of CLLI's and Calling Exchanges.

3. Birch Long Distance Rates for BirchNet Basic Plus:

Per Minute Rate	Business	Residential
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product see "Toll Free Service".

(N)

Issue Date: August 9, 2010

Effective: August 10, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
 Birch Communications of the Southeast
 2300 Main St. Suite 600
 Kansas City, MO 64108

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.8.1 BirchNet Basic Plus (continued)

C. Footnotes for BirchNet Basic Plus:

1. BirchNet Basic Plus applies to business and residential customers.

- All customers will be required to sign a 12, 24 or 36 month term agreement.
- Early Termination Fees are calculated using the following formula:
- \$50 x Months Remaining (Per Location)
- The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.

This rate is inclusive of the Cancel Call Waiting option where available.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Plus bundle, standard rates located in section will apply.

3. The availability of certain features is dependent on ILEC feature availability.

Some features are only available to residential customers.

Some features are only available to business customers.
Product may not be available in all CLLIs.

4. Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

4. An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic Plus. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.

4. SERVICES (continued)

(N)

4.2 General Exchange Services (continued)

4.2.8.1 BirchNet Basic Plus (continued)

C. Footnotes for BirchNet Basic Plus(continued)

- (5) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (6) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.
- (7) Residential pricing is equal to Home Connection.
- (8) All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.
- (9) Effective upon expiration of the initial or any subsequent term, the contract discount will expire.
- (10) Effective August 10, 2010, this product is grandfathered and no longer available for new sales.
- (11) The following products of Birch Communications of the Southeast and Birch Communications Inc. have changed their name to BirchNet Basic Plus. The services and rates for each product have previously been grandfathered.

Home Connection Plus

BirchNet Basic Plus

All Access Lite Package

Basic Line with Features

Complete Choice Plan

(N)

4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.9 BirchNet Essentials

A. BirchNet Essentials is equipped with:

Basic Line (1)

(C)

Unlimited Features (2)

Hunting (business only)

(T)

Unlimited Local Intra-LATA Long Distance

200 Minutes of Domestic Inter-LATA Long Distance (6)

B. Rates and Charges1. Business - Monthly Recurring Charges – AT&T CLLI's

(C)

CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month	CLLI	BirchNet Essentials 12 Month	BirchNet Essentials 24 Month	BirchNet Essentials 36 Month
ALLNKYMA	\$72.95	\$70.95	\$70.95	CRBOKYMA	\$72.95	\$70.95	\$70.95
AURRKYMA	\$72.95	\$70.95	\$70.95	CRLSKYMA	\$72.95	\$70.95	\$70.95
BDFRKYMA	\$72.95	\$70.95	\$70.95	CRTNKYMA	\$72.95	\$70.95	\$70.95
BGDDKYMA	\$72.95	\$70.95	\$70.95	CYDNKYMA	\$72.95	\$70.95	\$70.95
BLFDKYMA	\$72.95	\$70.95	\$70.95	CYNTKYMA	\$72.95	\$70.95	\$70.95
BLSPKYMA	\$72.95	\$70.95	\$70.95	DAVLKYMA	\$48.95	\$46.95	\$39.95
BNLYKYMA	\$72.95	\$70.95	\$70.95	DIXNKYMA	\$72.95	\$70.95	\$70.95
BNTNKYMA	\$72.95	\$70.95	\$70.95	DRBOKYES	\$72.95	\$70.95	\$70.95
BRGNKYMA	\$72.95	\$70.95	\$70.95	DWSPKYES	\$72.95	\$70.95	\$70.95
BRMNKYMA	\$72.95	\$70.95	\$70.95	EDVLKYMA	\$72.95	\$70.95	\$70.95
BRTWKYES	\$48.95	\$46.95	\$46.95	EKTNKYMA	\$72.95	\$70.95	\$70.95
BVDMKYMA	\$72.95	\$70.95	\$70.95	ELCYKYES	\$72.95	\$70.95	\$70.95
BWLGKYMA	\$48.95	\$46.95	\$46.95	EMNNKYES	\$72.95	\$70.95	\$70.95
BWLKGYRV	\$72.95	\$70.95	\$70.95	EMNNKYPL	\$72.95	\$70.95	\$70.95
BYVLKYMA	\$72.95	\$70.95	\$70.95	ENSARKYMA	\$72.95	\$70.95	\$70.95
CADZKYMA	\$72.95	\$70.95	\$70.95	ERTNKYMA	\$48.95	\$46.95	\$46.95
CHPLKYMA	\$72.95	\$70.95	\$70.95	FDCKKYES	\$72.95	\$70.95	\$70.95
CLAYKYMA	\$72.95	\$70.95	\$70.95	FDVLKYMA	\$72.95	\$70.95	\$70.95
CLHNKYMA	\$72.95	\$70.95	\$70.95	FEBRKYMA	\$72.95	\$70.95	\$70.95
CLPTKYMA	\$72.95	\$70.95	\$70.95	FKLNKYMA	\$72.95	\$70.95	\$70.95
CLTNKYES	\$72.95	\$70.95	\$70.95	FLTNKYMA	\$72.95	\$70.95	\$70.95
CMBGKYMA	\$72.95	\$70.95	\$70.95	FNVLYKYMA	\$72.95	\$70.95	\$70.95
CNCYKYMA	\$48.95	\$46.95	\$46.95	FORDKYMA	\$72.95	\$70.95	\$70.95
CNTNKYMA	\$72.95	\$70.95	\$70.95	FRDNKYMA	\$72.95	\$70.95	\$70.95
CNTWKYMA	\$72.95	\$70.95	\$70.95	FRFTKYES	\$48.95	\$46.95	\$46.95
COTNKYMA	\$72.95	\$70.95	\$70.95	FRFTKYMA	\$48.95	\$46.95	\$46.95
CRBNKYMA	\$48.95	\$46.95	\$46.95	GBVLKYMA	\$72.95	\$70.95	\$70.95

Issue Date: August 9, 2010

Effective: August 10, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
 Birch Communications of the Southeast
 2300 Main St. Suite 600
 Kansas City, MO 64108

4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.9 BirchNet Essentials (continued)B. Rates and Charges (continued)

2. 200 Minute Long Distance Calling Block for BirchNet Essentials:

<u>Rate per Minute</u>	<u>Business</u>	<u>Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

(N)
(C)
(N)

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

4. Other charges located in Miscellaneous Charges Section

Issue Date: August 9, 2010

Effective: August 10, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
Birch Communications of the Southeast
2300 Main St. Suite 600
Kansas City, MO 64108

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.9 BirchNet Essentials (continued)

C. BirchNet Essentials Inclusive Feature List:

Anonymous Call Rejection, per line	
Call Block (Business Only)	(C)
Call Forwarding (Business Only)	(C)
Call Forwarding Busy Line	
Call Forwarding Don't Answer	
Call Return	
Call Return Blocking (Residential Only)	(C)
Call Selector	
Call Tracing	
Call Waiting	
Caller ID(Business Only)	
Caller ID Blocking (Residential Only)	(C)
Caller ID Deluxe	(N)
Calling number delivery blocking, per line (Business Only)	
Distinctive Ringing Service	(C)
Enhanced Caller ID (Business Only) Call Waiting Deluxe (Residential Only)	
Preferred Call Forwarding (Business Only)	(C)
Remote Access – Call Forwarding Variable	(C)
Repeat Dialing	
Selective Class of Call Screening (Business Lines Only)	
Speed Calling	(C)
Third Party Blocking (Residential Lines Only)	(N)
Three-Way Calling	(N)
900-976 Blocking (Residential Lines Only)	(N)

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.9 BirchNet Essentials (continued)

D. Footnotes for BirchNet Essentials:

1. BirchNet Essentials are available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: $\$100 \times \text{Months Remaining}$
The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.

Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Essentials standard rates located in section 4.2.2 will apply.
3. The availability of certain features depends on ILEC feature availability.
4. Some features are only available to business customers.
5. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.
Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.
6. An additional discounted charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Essentials. There is a maximum of 3 extensions per voicemail box.
7. BirchNet Residential rates are equal to the Home Essentials Rates.
8. The following products of Birch Communications of the Southeast and Birch Communications, Inc have changed their name to BirchNet Essentials. The services and rates for each product have previously been grandfathered.

Freedom Pack Essentials	Simple Connections Lite
All Access 2 Plus	Access Complete 50
Home Essentials	Access Complete Premium 2500
Home Essentials 1500	Access Complete Nation 2500
BirchNet Essentials	Access Complete Nation Business 2500
Value Line	Residential Service 2500
All Access Package	Home Companion 2500
Simple Connections	Access Spectrum 2500

Issue Date: August 9, 2010

Effective: August 10, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
Birch Communications of the Southeast
2300 Main St. Suite 600
Kansas City, MO 64108

4. SERVICES (continued)

4.2 General Exchange Services (continued)

4.2.11 Home Connection(1)

(T)

A. Service Description

Home Connection includes a Residential Line with Caller ID Deluxe and Call Waiting features at no extra cost.

Calls within the standard flat rate local calling area are unlimited. Calls made outside of the local calling area will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, and Canada do not qualify under this plan and are provided and billed pursuant to other Company tariffs or their terms of service.

A one-year term plan is required. Customers cancelling or otherwise disconnecting service prior to completion of any successive term will be assessed an early termination charge of \$30.00 multiplied by the number of months remaining in the term plan.

All taxes, surcharges and regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product see "Toll Free Service" for rates.

(1) Effective August 10, 2010, this product is no longer available for new service.

(N)

B. Optional Calling Features

(M) Content moved to Section 4.2.16 of this tariff.

4. SERVICES (continued)

4.2 General Exchange Services (continued)4.2.12 Home Essentials (1)(2)

(T)

A. Product Description

Home Essentials includes a Residential Line and a choice of the features listed below. Additional features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting	Hunting
Caller ID Deluxe	3 rd Party Blocking
Three-Way Calling	Anonymous Call Rejection
Repeat Dialing	Repeat Dialing Blocking
Call Forwarding Variable	Call Return Blocking
Call Forwarding No Answer	Caller ID Blocking
Call Forwarding Busy Line	Collect Call Blocking
Call Return	International Blocking
Speed Dialing	Call Selector
900/977 Blocking	Call Trace
Distinctive Ring	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 1500 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US Territories and Canada do not qualify under the free usage provisions of this plan. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Home Essentials long distance plans.

A one-year term plan is required and term plan customers cancelling or otherwise disconnecting service prior to completion of the term will be assessed an early termination charge of \$30.00 multiplied by the number of months remaining in the term plan.

All taxes surcharges, and regulatory fees are billed separately, including, but not be limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product, see "Toll Free Service".

- (1) All customers sold prior to November 16, 2009 will continue to receive 2,500 free minutes of LD, but the offer will be grandfathered on this date and no longer offered on new lines and/or new customers. The new offering will be 1,500 free minutes of outbound long distance, and the product will be called Home Essentials 1500.

- (2) Effective August 10, 2010, this product is no longer available.

(N)

Issue Date: August 9, 2010

Effective: August 10, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel
Birch Communications of the Southeast
2300 Main St. Suite 600
Kansas City, MO 64108

4.2.16 Features and Blocks

<u>Feature Description</u>	<u>Business</u>	<u>Residential</u>
3 Way Calling	\$7.50	\$7.00
3 Way Calling w/Transfer	\$6.95	\$7.00
Call Block	\$7.00	\$7.00
Call Forward Busy	\$5.00	\$2.00
Call Forward Variable	\$8.50	\$7.00
Call Fwd Don't Answer w/RC	\$5.00	\$1.50
Call Return	\$8.00	\$7.00
Call Tracing	\$6.50	\$5.00
Call Waiting	\$7.50	\$7.50
Call Waiting w/CID Opt	\$2.50	\$1.25
Caller ID	\$11.00	\$8.99
Caller ID Block	\$5.00	\$5.00
Caller ID Deluxe	\$14.00	\$9.00
Distinctive Ring	\$8.00	\$6.00
Enhanced Caller ID	\$17.00	\$7.00
Hunting	\$5.95 (I)	\$5.95 (I)
Preferred Call Forwarding	\$6.00	\$5.00
Remote Access to Call Fwd	\$7.45	\$7.00
Repeat Dialing	\$7.00	\$5.00
Restrict International	\$5.00	\$1.50
Restrict Toll	\$5.95	\$6.00
Simultaneous Call Forwarding	\$5.00	\$4.25
Speed Call 30	\$7.00	\$5.00
Speed Call 8	\$6.50	\$4.50

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Three-Way Calling	\$2.00
Call Return	\$2.00
Repeat Dialing	\$2.00
Busy Connect (Per call, per use)	\$0.90

[illegible]

4. SERVICES (continued)4.4 Directory Services (continued)

4.4.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each call (maximum of two numbers requested) is \$1.79. (I)
2. Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance Service Charges are billed to a third number; or a special billing number, the charge for each call (maximum of two requests per call) is \$1.79. (I)

B. Directory Assistance Charge Exemption

Directory Assistance Charge Exemption gives 50 Free (local, long distance, or combination of both) DA calls per billing cycle on each line where the end user has disabilities that prevent use of the telephone directory. Normal tariffs apply to DA calls for the 51st and all other additional calls within a billing cycle. For purposes of this rule, disability means, with respect to an individual, a physical or mental impairment that prohibits a customer from using the telephone directory.

A letter from the end-user's physician, clinic or appropriate group/agency verifying the disability, on the official letterhead of the physician, should be attached to the application. Access Integrated Networks will not be responsible for any charges incurred to obtain certification. In addition to the physician's letter, the customer will be required to complete Access's Directory Assistance Charge Exemption Application Form.

4.4.3 Directory Assistance Call Completion

1. Rates

Each Local Directory Assistance Call	\$1.50
Each Long Distance Directory Assistance Call	\$1.99